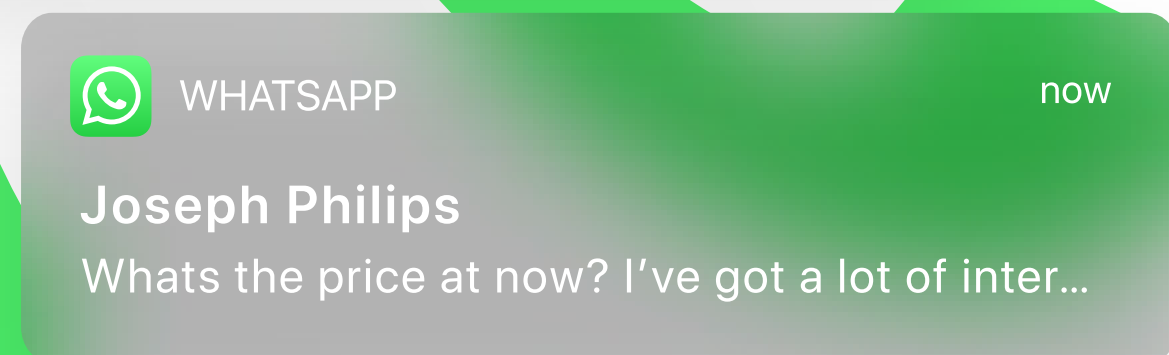
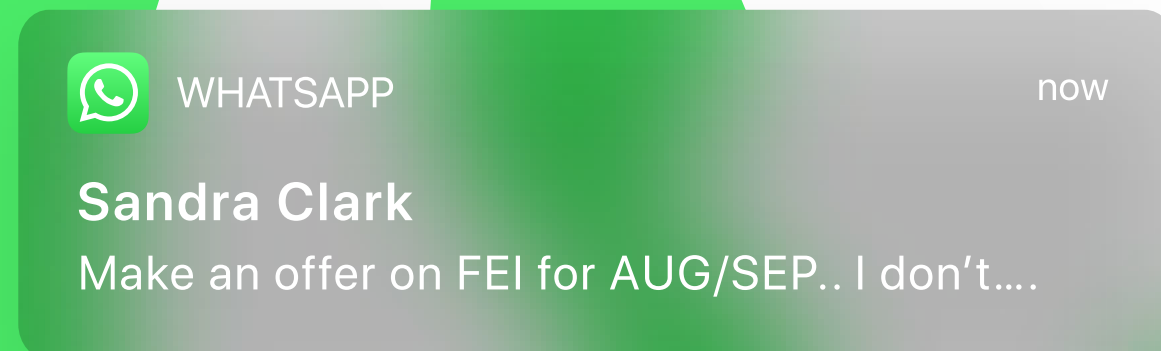


The mobile and desktop application that gives you instant access to over 2 Billion potential customers by recording the business conversations your employees are having over WhatsApp.



Why you need it?

WhatsApp interactions with clients used to be off-limits to financial institutions because there was no way of recording and monitoring them. VoxSmart WhatsApp Capture has changed that. We've made it possible for your employees to **do business over the #1 chat app in the world**, and fully adhere to compliance and reporting standards at the same time.



It's convenient

Business interactions happen much quicker because WhatsApp is a channel your employees and clients are already using.

It's efficient

By recording all WhatsApp communications in real time, our solution offers efficient reporting in the event of an audit.

It's popular

2 billion people use WhatsApp and 3 million companies use WhatsApp Business; that's a lot of potential customers.

What you'll love about it.

VoxSmart WhatsApp Capture provides instant access to global markets and over 2 billion potential customers. It allows you to transact freely, securely and compliantly using the most popular communication platform in the world, the usage of which is only going to increase.

Everything's accounted for.

All messages are captured in real time, including those deleted subsequently, ensuring full chat history remains intact and no interactions go undocumented.

Tamperproof and Always-On

Our 'always on' technology is embedded into the operating system of a device and can't be removed. Any attempts at tampering will trigger an alert.

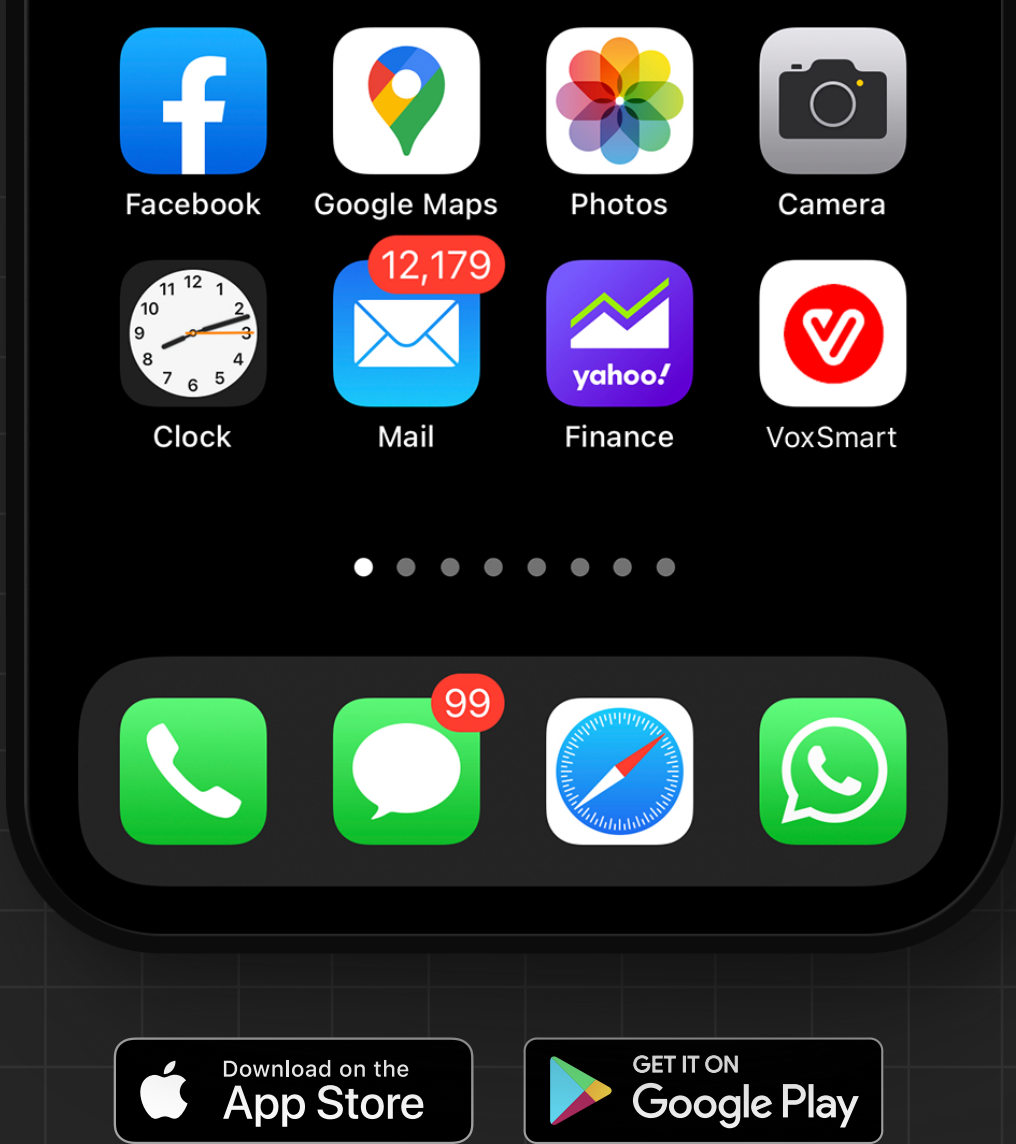
No change to user behaviour

Employees and clients converse as normal using the native WhatsApp app and can even participate in group chats with no change to the capturing capability.

How it works.

VoxSmart WhatsApp Capture is an application that can be downloaded onto an employee’s mobile phone or desktop from Google Play or App Store. Once downloaded, it sits quietly in the background, always on, recording any and all communications your employee has with your clients on WhatsApp.

These communications include messages, voice notes, images, emojis, links and attachments. All are captured in real time and available for retrieval in full conversational context, ensuring compliance with MiFID, MAR and Dodd-Frank trade surveillance regulations.



Flexible deployment

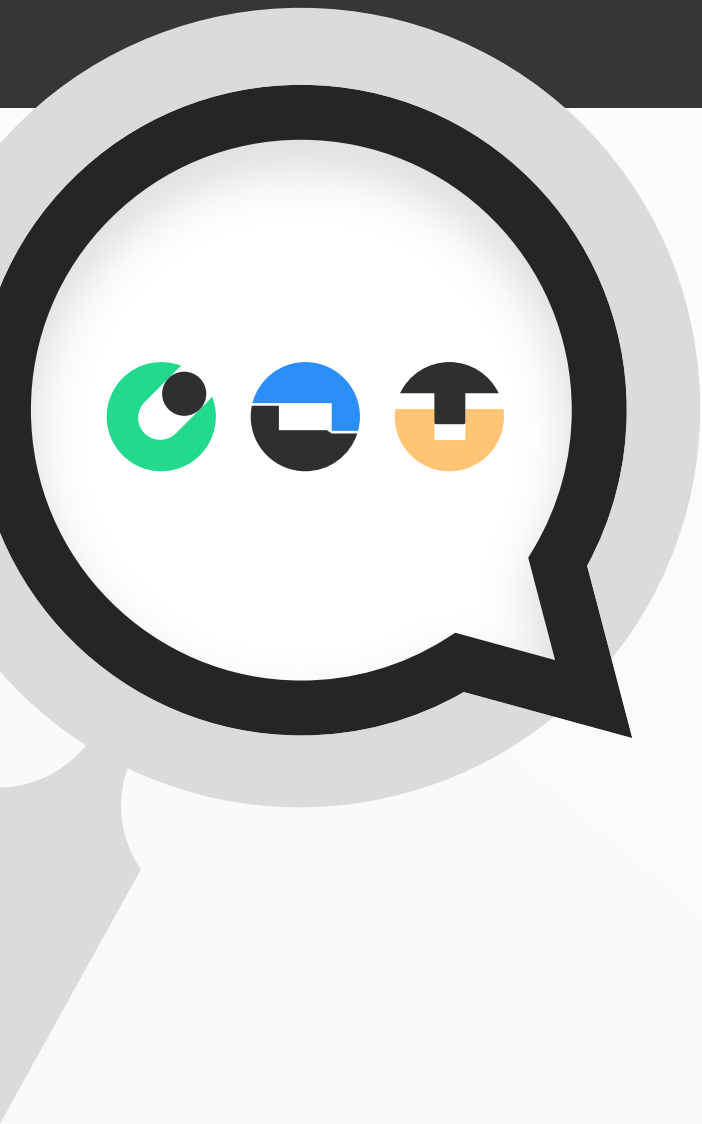
The solution is compatible with any Android or iOS device and can be downloaded over the air, enabling fast, remote deployment globally.

Mobile or desktop capture

The solution can be deployed on employees’ phones and desktops, allowing them to transition seamlessly and compliantly between the two so that they can work anywhere.

Cloud or on-premise storage

Store recorded conversations on-premise (SFTP or SMTP) or in the cloud (Amazon Web Services). Enterprise-grade cloud storage on AWS is available as standard.



The smarter way to supervise your communications.
Visit voxsmart.com to learn more.



Mobile Capture | Communication Surveillance | Trade Reconstruction

VoxSmart offers innovative and multi-award-winning communications surveillance technology, designed and built by experts in finance, regulation and business analytics. Our technology captures your employee communications, wherever they are working, and turns this unorganised data into useful information about your business conduct, helping you drive operational efficiencies and enable smarter business decisions. VoxSmart is fast becoming the global communications surveillance supplier of choice for tier-one banks and financial institutions.

SALES@VOXSMART.COM

[Book a demo now](#)